



portonaxos
naxos town • agios georgios beach

Sanitation Protocol

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01

Health Protocols



Our hotel is in compliance with Greece's Health Protocol, "Health First".



We use Hygiene Service disinfectants.



We use the method of cold fogger with Holchem hygiene products approved by the F.DA.

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Your Safety Matters!



All indoor public areas are adequately ventilated.



Regular cleaning and frequent disinfection of all public areas and surfaces during the day.



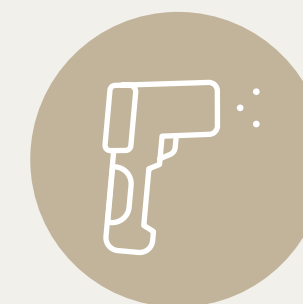
Our team wears the appropriate personal protective equipment and has been tested for Covid-19.



All of our team members have been trained on our cleaning and disinfecting procedures, while practicing physical distancing measures.



Signage & hand sanitizer stations have been installed throughout the indoor public areas imposing suitable safety measures.



Daily temperature monitoring on all of our hotel staff.

03 Front Office



24 hours daily operation of Front Office Reception.



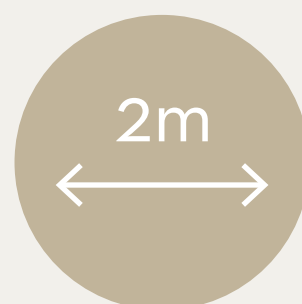
Instructive signage has been placed to ensure the required physical distancing measures.



Check in time will be at 15:00 am & the check out time will be at 11:00 pm ensuring sufficient time to properly sanitize rooms.



The hotel keeps records and entry guests' book, whilst the visit of non-residents is limited for the health safety of our guests.



Our Lobby area has been rearranged to maintain the physical distancing between guests.



Key cards and keys will be cleaned and disinfected upon check-in.

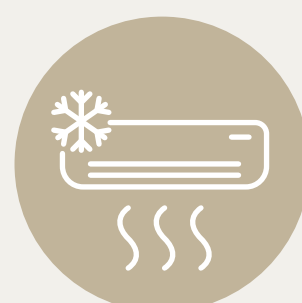
04 Accommodation



All rooms will be completely sanitized and disinfected (steam-cleaning) upon check-out with special attention to high touch items.



Our cleaning staff has been trained on all our cleaning and disinfecting procedures, while wears the appropriate personal protective equipment. The collection and storage of bed linen and towels is carried in special bags and warehoused to the laundry department.



Air-conditioning unit will be disinfected upon guest's departure.



Housekeeping service and change of bed linen will be carried out upon request of the guest.



Additional items including coffee & tea kits, decorative pillows and bedding, room directories, pens, notebooks and menus are removed from the rooms whilst, disposable covers are placed on TV remote controls.



Disposable disinfectant wipes will be available in all rooms

05

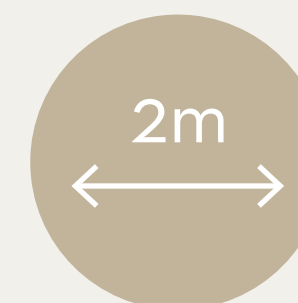
Bar Resto



Breakfast is served from 07:30 a.m. until 11:00 a.m. The breakfast buffet of our hotel will be partially replaced with an a la carte menu. It is necessary that you inform us of the approximate time of your arrival at the breakfast area in order to reduce overcrowding.

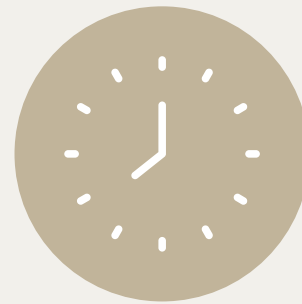


Our restaurant will be open during breakfast hours while light snacks will be offered.



In the restaurant and the bar area the necessary safety distances between the tables are observed, the staff uses personal protective equipment, while hand sanitizers have been installed.

06 Swimming Pool



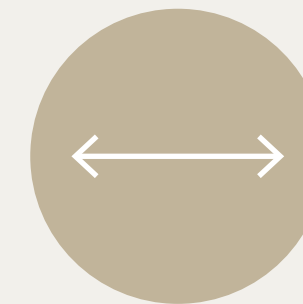
Pool operates from 11:00 a.m. until 19:00 pm while its access is only permitted to hotel guests.



Guests must take a shower before using the pool. Increased pool water quality controls are carried out during the day, following the Greek Public Health Rules.



Sunbeds, tables and pool equipment are disinfected after each use. Pool towels are available to guests during their stay at the pool area.



For safety and hygiene reasons, all the necessary distances are observed during the use of the pool (5 sq.m. per person), as between sunbeds and lounge beds.

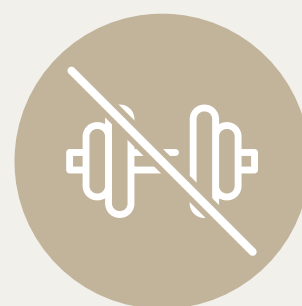
07 Sport Facilities



Request your reservation for the use of the tennis court.



Make your reservation for a free bike provided by our facilities.



Fitness center will not be available as an extra health measure for your safety.



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